PENA4
CLINICAL DOCUMENTATION IMPROVEMENT

The Benefits of Pena4's CDI Services

FULL-SERVICE SOLUTIONS
Assessments, analysis, and audits – we cover it all

INCREASED ACCURACY
Automate clinical documentation to drive overall accuracy and efficiency

PRIORITIZE COMPLIANCE
Outsource to skilled, trained professionals to maintain industry-compliance requirements

REDUCE MISSED OPPORTUNITIES
Minimize potential of undercharges and overcharges to decrease denials and missing revenue opportunities

CONTACT PENA4 TODAY TO LEARN MORE ABOUT OUR MEDICAL CODE STAFFING SERVICES.

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The data at healthcare organizations and providers is becoming increasingly complex. Consistent upswings (coupled with unexpected surges) in both outpatient and inpatient claims have made it essential that data is both captured and documented properly to ensure H.I.M. administrators have access to the information they need when they need it. Pena4's Clinical Documentation Improvement (CDI) services help facilitate the details of the patient event, capturing the information to ensure the electronic health records accurately and compliantly convey the services provided.

H.I.M. Services and Solutions

As a leading provider of H.I.M. services and solutions, Pena4 leverages the very latest tools, best practices, and technologies in every CDI strategy. Our CDI programs streamline and accelerate the accurate representation of a patient's clinical status using properly coded data. This data can then be used for multiple purposes, including reimbursement for claims throughout the revenue cycle.

CDI Assets, Services, and Components

Pena4's CDI capabilities include:

Kick-Off Meeting

Our process begins with a complimentary review and assessment of your operations. During this consultative process, you can expect a review of:

- ☑ Accuracy and completeness of clinical documentation supporting ICD-10-CM codes, CPT/HCPCS codes (including E&M levels), modifiers, units, and revenue codes

- ☑ Medical necessity and any potential concerns, including risk of recoupments

- ☑ Accuracy and completeness of charge items, including modifiers, revenue codes, units, etc., generated from a hard-coding/charging process (via CDM)

- ☑ Clinical accuracy of ICD-10 codes and APC assignment using official coding guidelines and Coding Clinic advice and guidance

- ☑ Extent and degree of undercoding/undercharging and overcoding/overcharging

- ☑ Missed opportunities for valid queries and higher severity Evaluation and Management codes related to insufficient and/or incomplete medical record documentation

- ☑ Extent to which insufficient and/or inadequate documentation contributed to medical necessity denial

Your comprehensive report includes a summary quantifying all findings and calculated potential financial risk and/or financial opportunities by each chart and across all charts. A detailed action plan includes recommendations that Pena4 can help implement, driving revenue integrity in support of improved net patient revenue.

CDI Analytics

Pena4 also offers CDI Analytics solutions to our partners. Our Analytics application is developed to track and report opportunities for documentation improvement for improved code assignment and Diagnosis-Related Group reimbursement.

Our CDI Analytics include:

- ☑ DRG impact report: top 10 most selected, initial and working DRGs

- ☑ Clarification forms: most and least effective

- ☑ Core measures

- ☑ Physician and medical service individual profile reports

CDI Audits

Pena4's CDI audits offer healthcare organizations critical preventative action to keep documentation practices complete and accurate. Whether validating code assignment, checking DRG selection, or reviewing coding compliance, Pena4's expert auditors deliver an objective snapshot of quality and accuracy.

After the audit, Pena4's team takes a closer look at results to:

- ☑ Define unspecified code rate

- ☑ Uncover possible causes and opportunities for improvement

- ☑ Report missed query opportunities

- ☑ Define unspecified code rate

- ☑ Determine financial impact

- ☑ Recommend targeted education for coders, CDI specialists, and physicians

Pena4 even specializes in interim Staffing of CDI Managers and Specialists to ensure our partners have everything needed to drive results and revenues throughout the H.I.M. operations.

"With the help of Pena4, we were able to identify providers who had poor coding. We were able to quantify the impact of H.I.M.'s recoding efforts – a 9 to 1 return on investment."

Edward Kumian, Johns Hopkins Health System
-CFO Priority Partners

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