

# PENA4 MEDICAL CODING SERVICES

Save up to  
**60%**  
with Offshore  
Staffing Solutions



## COST SAVINGS

Pena4 medical services can yield up to a 60% medical savings



## INCREASED REVENUES

Our offshore staffing services eliminate redundancies to capture added revenues



## ACCELERATED, ACCURATE OUTPUT

Pena4's medical coders minimize denials and reduce days unbilled



## FLEXIBLE, FULL-TIME COVERAGES

We eliminate downtime with around-the-clock coverage savings



## SERVICES ACROSS ALL CARE SETTINGS

Our resources are trained to support all care settings for seamless integration into existing workflows

**CONTACT PENA4 TODAY TO LEARN MORE ABOUT OUR MEDICAL CODE STAFFING SERVICES.**



610.435.5724  
Info@Pena4.com  
Pena4.com

**Accurate and efficient medical coding plays a critical role in healthcare revenue cycle management. Health information management leaders across every medical vertical need to maintain the highest levels of clinical code quality. As a result, these executives prioritize five primary objectives to maximize results within their operations:**

- ✓ Reducing Medical Coding Backlog
- ✓ Lowering Medical Coding Denials
- ✓ Eliminating Unbilled Accounts
- ✓ Preventing Clinical Documentation Issues
- ✓ Avoiding Lower Risk Adjustment (RAF) Score

To protect both their patients and their operations, hospitals and healthcare systems outsourcing their medical coding capabilities need to find partners capable of achieving these goals with the highest levels of commitment, reliability, and integrity.

Pena4 develops and implements full-scale medical coding staffing solutions using top-performing H.I.M. and coding professionals available. Our people, coupled with our state-of-the-art technology, equips us to deliver timely, organized, and compliant medical coding results.

## MEDICAL CODING CONSULTING AND OUTSOURCING SERVICES

Pena4 medical coding consulting and outsourcing services support and improve coding quality across all care settings, nomenclatures, and record types. Our fully remote outsourcing capabilities:

- ✓ Eliminate onsite space concerns
- ✓ Offer 24/7/365 support
- ✓ Provide customized, flexible staffing strategies

Most importantly, our medical code staffing services are fully compliant and cost-efficient to help our healthcare providers minimize corporate risk and protect their bottom line.

## PENA4'S MEDICAL CODING MODEL SUPPORTS:

### All Care Settings:

- ✓ Acute care hospitals
- ✓ Ambulatory surgical centers

### All Record Types:

- ✓ Inpatient
- ✓ Clinic and other outpatient
- ✓ Emergency department

### All Coding Types and Support Services:

- ✓ IICD-10-CM/PCS and POA assignment
- ✓ HCPCS – CPT, E&M, Modifiers assignment
- ✓ Abstracting

- ✓ Critical access hospitals
- ✓ Long-Term Acute Care and skilled nursing facilities
- ✓ Medical practices and clinics

- ✓ Ambulatory surgery and interventional radiology
- ✓ Radiology and other ancillary services

- ✓ Charge capture and validation of charges
- ✓ Verification of demographics information

## OFFSHORE STAFFING SERVICES AND SOLUTIONS

Pena4 goes beyond being your medical coding provider. We make it our mission to serve as your medical coding partner. Our offshore staffing services and solutions go beyond basic coding capabilities to elevate revenue cycle performance.

Pena4 offers a comprehensive range of value-add services to our medical coding clients for no additional fee:

### Quality Assurance through Auditing:

- ✓ Daily audits for accuracy, compliance, and output
- ✓ Concurrent reviews
- ✓ Monthly sample audits

### Educational and Mentorship Programs:

- ✓ Clients have access to wide range of approved educational programs that offer insight on regulatory, H.I.M., and medical coding issues
- ✓ Remote webinars

### Turnaround Time:

- ✓ Accelerated turnaround time to expedite invoicing, while maintaining the very highest quality assurance standards

### Dedicated Resources:

- ✓ Accelerated turnaround time to expedite invoicing, while maintaining the very highest quality assurance standards

### Unbilled Account Management:

- ✓ Upload of digital unbilled data sets with categorization that identifies
  - In process
  - Documentation deficiencies
  - On-hold cases

### Customized Workflow and Delivery of Codes:

- ✓ All medical codes are entered directly into your system or through data upload. Pena4 develops client-specific workflows to adhere to industry and facility expectations, requirements, and turnaround times.

“We were very fortunate in selecting Pena4 ... a perfect fit for our very complex coding environment ... The excellent coding your organization has performed has had a positive impact of \$2 million..”

Mack B. Oliver, CEO,  
Harbor-UCLA Faculty  
Practice Plan Inc., CA

610.435.5724  
Info@Pena4.com  
Pena4.com

