



# EDUCATION PROGRAMS

EXPERT  
GUIDANCE  
for  
NEW  
EMPLOYEES



## RELEVANT TOPICS

Medical coders expand their knowledge



## MULTIPLE OPTIONS

Resources included live webinars, recorded sessions or onsite classes



## CUSTOMIZED PROGRAMS

Pena4 offers training that's specific to your needs



## CEUs

Approved by both AHIMA and the AAPC

**CONTACT PENA4 TODAY TO LEARN MORE ABOUT OUR MEDICAL CODE STAFFING SERVICES.**



610.435.5724  
[Info@Pena4.com](mailto:Info@Pena4.com)  
[Pena4.com](http://Pena4.com)

At Pena4, we strive to deliver the very best outsourced, remote medical coding solutions to our health information and revenue cycle management partners. However, we also recognize that building skilled and proficient offshore medical coding professionals to support their operations is only one component of a truly successful H.I.M. team. To continually improve productivity, increase efficiencies, and drive net revenues, it's critical for us to help our partners develop their internal medical coding teams as well — that's why we developed Pena4's education and training programs.

### Full Suite of Education Programs and Resources

Today's H.I.M. and medical coding professionals must maintain the very highest coding standards and practices amid continually changing regulations and protocols. ICD-10 compliance and coding denial prevention remain primary concerns across hospitals, health systems, and healthcare providers. As a result, efficiency, accuracy, and compliance with current regulations are critical, particularly for medical coding for reimbursement.

Pena4's suite of education programs and resources deliver critical insight, expertise, and industry leadership. Our educational services help H.I.M. professionals achieve medical coding excellence and complete compliance through:

- Flexible training programs for medical coders, providers, managers, and ancillary staff
- Expert guidance for new employees, especially those needing remediation
- Full insight into carrier payer policies, coding initiatives, and regulatory changes
- AHIMA and AAPC continuing education units (CEUs)

Pena4 also provides coding/documentation education for physicians.

## **Webinar and Onsite Educational Series**

Pena4 recognizes that everyone learns and retains information differently. Our trained educators deliver a diverse range of educational sessions to keep medical coding teams informed, engaged, and compliant with the very latest coding guidelines.

Pena4 offers topics relevant to medical coders across every level. Our programs cover vital information, such as:

- |  |   |  |
|--|---|--|
| <input checked="" type="checkbox"/> Quarterly Review of AHA Coding Clinics | <input checked="" type="checkbox"/> Annual CPT Code Updates           | <input checked="" type="checkbox"/> Changes and Updates to CMS IPPS and OPPS systems |
| <input checked="" type="checkbox"/> Quarterly Review of CPT Assistants     | <input checked="" type="checkbox"/> Annual OIG Work Plan              | <input checked="" type="checkbox"/> Regulatory and Compliance Issues and Updates     |
| <input checked="" type="checkbox"/> Annual ICD-10 Coding Updates           | <input checked="" type="checkbox"/> Comprehensive Documentation       |  |
|  | <input checked="" type="checkbox"/> Hierarchical Condition Categories |  |

## **Epic-Certified H.I.M. Training**

Effective and efficient H.I.M. training can drive an organization's success with Epic. Anyone familiar with Epic knows that application-level certification is critical for educating new employees, modifying system builds, and making the most of an Epic investment. Pena4's Epic-certified trainers assist with implementations, system builds, or new employee training on all H.I.M. modules, including:

- |  |  |  |
|--|--|--|
| <input checked="" type="checkbox"/> Coding     | <input checked="" type="checkbox"/> Release of Information | <input checked="" type="checkbox"/> Medical Transcriptionist |
| <input checked="" type="checkbox"/> Deficiency | <input checked="" type="checkbox"/> Privacy Officer        | <input checked="" type="checkbox"/> File Clerk               |
| <input checked="" type="checkbox"/> Identity   |  |  |

*"Throughout all of Baystate's ICD-10 preparations, Pena4 has been there, providing expert guidance on the journey to ICD-10. The firm not only helps us accomplish what's now, but also prepares us for what's next."*

**Walter Houlihan, Corporate Director, MBA, FHIA, FAHIMA,  
Director of HIM and Clinical Documentation.**

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