

PENA4 EDUCATION PROGRAMS

EXPERT
GUIDANCE
for
NEW
EMPLOYEES



RELEVANT TOPICS
Medical coders expand their knowledge



MULTIPLE OPTIONS
Resources included live webinars, recorded sessions or onsite classes



CUSTOMIZED PROGRAMS
Pena4 offers training that's specific to your needs



CEUs
Approved by both AHIMA and the AAPC

CONTACT PENA4 TODAY TO LEARN MORE ABOUT OUR MEDICAL CODE STAFFING SERVICES.



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Pena4.com

At Pena4, we strive to deliver the very best outsourced, remote medical coding solutions to our health information and revenue cycle management partners. However, we also recognize that building skilled and proficient offshore medical coding professionals to support their operations is only one component of a truly successful H.I.M. team. To continually improve productivity, increase efficiencies, and drive net revenues, it's critical for us to help our partners develop their internal medical coding teams as well — that's why we developed Pena4's education and training programs.

Full Suite of Education Programs and Resources

Today's H.I.M. and medical coding professionals must maintain the very highest coding standards and practices amid continually changing regulations and protocols. ICD-10 compliance and coding denial prevention remain primary concerns across hospitals, health systems, and healthcare providers. As a result, efficiency, accuracy, and compliance with current regulations are critical, particularly for medical coding for reimbursement.

Pena4's suite of education programs and resources deliver critical insight, expertise, and industry leadership. Our educational services help H.I.M. professionals achieve medical coding excellence and complete compliance through:

- ✓ Flexible training programs for medical coders, providers, managers, and ancillary staff
- ✓ Full insight into carrier payer policies, coding initiatives, and regulatory changes
- ✓ Expert guidance for new employees, especially those needing remediation
- ✓ AHIMA and AAPC continuing education units (CEUs)

Pena4 also provides coding/documentation education for physicians.

Webinar and Onsite Educational Series

Pena4 recognizes that everyone learns and retains information differently. Our trained educators deliver a diverse range of educational sessions to keep medical coding teams informed, engaged, and compliant with the very latest coding guidelines.

Pena4 offers topics relevant to medical coders across every level. Our programs cover vital information, such as:

- ✓ Quarterly Review of AHA Coding Clinics
- ✓ Quarterly Review of CPT Assistants
- ✓ Annual ICD-10 Coding Updates
- ✓ Annual CPT Code Updates
- ✓ Annual OIG Work Plan
- ✓ Comprehensive Documentation
- ✓ Hierarchical Condition Categories
- ✓ Changes and Updates to CMS IPPS and OPSS systems
- ✓ Regulatory and Compliance Issues and Updates

Epic-Certified H.I.M. Training

Effective and efficient H.I.M. training can drive an organization's success with Epic. Anyone familiar with Epic knows that application-level certification is critical for educating new employees, modifying system builds, and making the most of an Epic investment. Pena4's Epic-certified trainers assist with implementations, system builds, or new employee training on all H.I.M. modules, including:

- ✓ Coding
- ✓ Deficiency
- ✓ Identity
- ✓ Release of Information
- ✓ Privacy Officer
- ✓ Medical Transcriptionist
- ✓ File Clerk

"Throughout all of Baystate's ICD-10 preparations, Pena4 has been there, providing expert guidance on the journey to ICD-10. The firm not only helps us accomplish what's now, but also prepares us for what's next."

Walter Houlihan, Corporate Director, MBA, FHIA, FAHIMA,
Director of HIM and Clinical Documentation.