Save up to

60%

with Offshore

Healthcare Solutions



HIPAA & HITECH

Annual staff training on HIPAA & HITECH Privacy and Security Rules



WEBSITE & SOFTWARE RESTRICTIONS

Employees have computer access to work product and applications only. No ability to save or store documents/data. No access to browsers or unauthorized websites.



BIOMETRIC DIGITAL ACCESS

Access to each floor is restricted, open only to staff who are authorized entrance.



VIDEO SURVEILLANCE

Surveillance cameras located at the main entrance of each office building and on the entrances to each floor. Monitored by security personnel and management, 24/7 remote access to surveillance.



SECURITY PERSONNEL

Security personnel assigned to office building entrances and on each floor. Employees must leave cell phones/smart devices with security prior to entering the building.

The costs associated with full-time employees can restrict a company's growth and overall success. Salaries, benefits, and tax requirements are just some of the many expenses that continue to climb for permanent business support resources. Pena4's offshore staffing solutions enable our partners to build a skilled, experienced, and dedicated team without the overhead and risk.

Our offshore staffing solutions deliver four significant benefits to our clients:

Increase Quality and Efficiency

Pena4 offers managers immediate access to an elite pool of highly educated and experienced remote resources across multiple disciplines and on a global scale.

Grow Your Business

Pena4's offshore staffing solutions equip organizations to outsource their back office job operations, including Admin, IT, Finance, Operations, and Legal so you can refocus on your business's core responsibilities.

Scale Up or Down

Our offshore staffing strategies are customized to meet and evolve with our client's current workforce demand. You can scale up as needed, without the upfront expenses, risk, or losses that come from scaling down.

Save Money

Pena4's offshore staffing services are bundled into a set monthly fee. Each payment covers periphery costs such as IT equipment, office space, furniture, support staff, payroll services, employee engagement costs, and more.

FULL-SERVICE OFFSHORE STAFFING SERVICES

When we say we source top-performing talent, we mean it. We only recruit professionals with 4-year college degrees. Additionally, the Pena4 model allows clients to train and employ resources who fit into your existing corporate culture. Most importantly, Pena4 adjusts to your practices and technology, ensuring you retain full control of the entire staffing process.

CATEGORY	RESPONSIBILITIES	CLIENT	PENA4
ADMIN	Oce supplies for resources		✓
ADMIN	Business Start-up Costs (Oce furniture, workspace, & modules)		✓
ADMIN	Work schedule coordination (Dedicated Client Service Coordinator assigned to the team)		∀
ADMIN	People mgt. of the team (Dedicated Client Service Coordinator assigned to the team)		₹
FINANCE	India company taxes (Government, State, Local)		✓
FINANCE	Payroll, payroll taxes, government fees, etc. for resources		✓
HR	Health benefits & other benefits for resources		✓
HR	HR policies - administering, monitoring and enforcing		∀
HR	HR and general oversight of resources		∀
HR	Resource Salaries and salary increases/adjustments		∀
HR	Recruitment of resources		⋖
HR	Background Verification & Medical Test		✓
HR	Employee Onboarding and Induction - Overview of company and client policies		✓
HR	Resource initial certifications/credentials and annual maintenance/upkeep		✓
HR	Employee engagement & retention		✓
HR	Accounting of hours		∀
HR	End of year appraisals with feedback from client		✓
HR	Exit HR process		✓
IT	Security		✓
IT	Internet		✓
IT	Power generators and disaster recovery		✓
IT	Desktop, keyboard, mouse and other equipment		✓
IT	IT infrastructure (hard & software-basic)		✓
IT	IT support (physical, connectivity, OS)		✓
IT	VoIP telephony application with compliance and recording calls capability		∀
LEGAL	India Government, State & Local Compliance		∀
LEGAL	India Labor, Business, & Employment Laws		∀
LEGAL	Insurance		∀
IT	IT support (your company-specific software/applications)	✓	
OPERATIONS	The number of resources required	⋖	
OPERATIONS	Role or title designation (original and change) for resources	✓	
OPERATIONS	Position requirements definition - Job Descriptions	✓	
OPERATIONS	Requisition, interviewing & selection of resources	✓	
OPERATIONS	Initial training & remedial of resources processes	✓	
OPERATIONS	Assignment of work to resources (re-assignment when needed)	✓	
OPERATIONS	Management/oversight of resources specific job functions & performance	✓	

"Pena4 doesn't let a minute go by without a response... (They provide) competitive rates with quality results. Pena4 is responsive, supportive and professional."

Ray Cosner, Mt. Sinai Beth Israel



